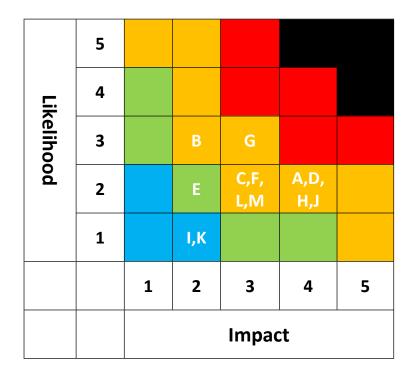
#### **APPENDIX A**

#### **Budget Strategy Risks**

#### Summary

The risk matrix below provides a summary of the key budget risks. The risk register that follows provides more detail on each risk.



- A. Failure to contain expenditure within agreed budgets
- B. Fees and Charges fail to deliver sufficient income
- C. Commercialisation fails to deliver additional income
- D. Planned savings are not delivered
- E. Shared services fail to meet budget
- F. Council holds insufficient balances
- G. Inflation rate predictions underlying MTFS are inaccurate
- H. Adverse impact from changes in local government funding
- I. Constraints on council tax increases
- J. Capital programme cannot be funded
- K. Increased complexity of government regulation
- L. Collection targets for Council Tax and Business Rates missed
- M. Business Rates pool fails to generate sufficient growth

### Budget Strategy Risk Register 2017/18

The following risk register sets out the key risks to the budget strategy 2017/18 onwards. The register sets out the consequences of each risk and the existing controls in place.

| Ref | Risk (title & full description) Consequences  |  | Key Existing Controls   |   | Overall Risk<br>rating |   |
|-----|---|--|---|---|------------------------|---|
|     |   |  |   | I | L                      | Σ |
| A   | <b>Failure to contain expenditure</b><br><b>within agreed budgets</b><br>The Council overspends overall against its<br>agreed budget for the year   | Failure to meet the budget makes it more likely that<br>the Council will have to rely on short term expedients<br>to balance the budget from year to year, rather than<br>following a coherent long term strategy.                       | <ul> <li>Embedded and well established budget setting<br/>process</li> <li>Medium Term Financial Strategy</li> <li>Balanced budget agreed by Council for 2017/18.</li> <li>Strong controls over expenditure and<br/>established process for recovering from<br/>overspends</li> </ul>   | 4 | 2                      | 8 |
| В   | Fees & Charges fail to deliver sufficient<br>income<br>Fee charging services may be affected if there<br>is a downturn in the economy, resulting in Fees<br>and Charges failing to deliver the expected<br>level of income. | The total value of all Council income from fees and<br>charges is in excess of £16 million. A loss of income for<br>service budgets will require restrictions on<br>expenditure levels and delivery of all objectives may<br>not be met. | <ul> <li>Fees and charges are reviewed each year, paying careful attention to the relevant market conditions</li> <li>Where the Council is operating in a competitive market, the aim is to ensure price sensitivity does not lead to a loss of income.</li> <li>Procedures are in place to ensure that fees and charges are billed promptly (or in advance) and that collection is maximised.</li> </ul> | 2 | 3                      | 6 |
| с   | Commercialisation fails to deliver additional<br>income<br>The commercial activities currently being<br>delivered and projected in the MTFS do not  | The medium term financial strategy includes a contribution from commercial opportunities, so any shortfall would have an impact on the overall strategy.   | <ul> <li>The Council set aside a provision of £0.5m</li> <li>against losses from activities that do not</li> <li>deliver. This provision is cash limited but</li> </ul>   | 3 | 2                      | 6 |

| Ref | Risk (title & full description)   | Consequences   | Key Existing Controls   |   | erall Ri<br>rating |   |  |
|-----|---|--|---|---|--------------------|---|--|
|     | deliver the expected level of income. Income generation from commercial activities supports the revenue budget and is required in ordered to pay back capital investment. |  | available to cover short term losses.<br>- Individual risks associated with specific<br>projects within commercialisation strategy<br>will be assessed, both as part of the project<br>appraisal process and during the course of<br>delivering the projects.<br>- Decision made to outsource the   | I | L                  | Σ |  |
| D   | <b>Planned savings are not delivered</b><br>Failure to deliver savings and / or failure to<br>monitor savings means that the Council cannot<br>deliver a balanced budget  | The level of saving required to achieve a balanced<br>budget is significant and non-delivery of these savings<br>will have a major consequence on managing financial<br>viability of the organisation.<br>Not achieving savings will impact the overall delivery<br>of the Medium Term Financial Strategy and would<br>require appropriate action, which might include the<br>suspension of some Council services, redundancies,<br>etc. | <ul> <li>management of the Mote Park Café from<br/>Autumn 2017.</li> <li>The risks associated with delivery of savings<br/>proposed in the current Medium Term Financial<br/>Strategy have been reviewed as part of the<br/>budget setting process.</li> <li>Savings proposals are separately identified and<br/>monitored in the Council's general ledger.</li> <li>The ability to achieve the targeted savings is<br/>reported quarterly to Corporate Leadership Team<br/>and to Service Committees.</li> </ul> | 4 | 2                  | 8 |  |
| E   | Shared Services<br>Shared services, which are not entirely under<br>the Council's control, fail to perform within<br>budgeted levels.                                     | Failure of a shared service to manage within the<br>existing budget will have the same consequences as<br>for any overspending budget, ie it would require<br>appropriate action, which might include the<br>suspension of some Council services, redundancies,<br>etc.  | The arrangements governing shared services<br>include a number of controls that minimise the<br>risk of budget overspends and service failure,<br>including quarterly reporting to a Shared Service<br>Board comprising representatives of the<br>authorities involved. The shared services are<br>required to report regularly on financial<br>performance and key indicators.   | 2 | 2                  | 4 |  |

| Ref | Risk (title & full description)  | itle & full description) Consequences Key Existing Controls  |  | Overall<br>ratir |   |   |  |
|-----|--|--|--|------------------|---|---|--|
|     |  |  |  | - I              | L | Σ |  |
| F   | Insufficient Balances<br>Minimum balance is insufficient to cover<br>unexpected events<br>OR<br>Minimum balances exceed the real need and<br>resources are held without identified purpose<br>with low investment returns                    | fficient to cover<br>yentsresult in immediate budget reductions or use of<br>earmarked reserves The Council has set a lower limit below which<br>General Fund balances cannot fall of £2 million.the real need and<br>identified purposeThe Council would not gain best value from its<br>resources as Investment returns are low in the current- At the beginning of the 2016/17 financial year<br>General Fund balances stood at £4.6 million. |  | 3                | 2 | 6 |  |
| G   | Inflation rate predications underlying MTFS<br>are inaccurate<br>Actual levels are significantly above or below<br>prediction  | <ul> <li>Allowances for inflation are developed from three key threads:</li> <li>Unexpected rises will create an unbudgeted drain upon resources and the Council may not achieve its objectives without calling upon balances.</li> <li>The advice and knowledge of professional employees</li> <li>The data available from national projections</li> </ul>  |  | 3                | 3 | 9 |  |
| н   | Adverse impact from changes in local<br>government funding<br>Unexpected shocks lead to changes in Local<br>Government funding. Government strategy<br>fails to address economic challenges, such as<br>those which could arise from Brexit. | in Local<br>in Local<br>trategy<br>, such as<br>The Council will no longer receive Revenue Support<br>Grant (RSG) after 2016/17 and will be subject to<br>'negative RSG' in 2019/20. The government has now<br>announced that it will look at options for dealing with<br>negative RSG.<br>- The Council has developed other sources of<br>income to ensure it can maximise its  |  | 4                | 2 | 8 |  |
| I   | <b>Constraints on council tax increases</b><br>The limit on Council Tax increases means that<br>the Council must manage expenditure  | increases means that additional pressures, such as those arising from upon a £4.95 (2.06%) increase, as agreed by  |  | 2                | 1 | 2 |  |

| Ref Risk (title & full description) |  | Consequences   | Key Existing Controls  |   | Overall Risk<br>rating |   |  |
|-------------------------------------|--|--|--|---|------------------------|---|--|
|                                     | pressures even if these potentially give rise to cost increases greater than 2% per annum.   | absorbed by making savings elsewhere.  | <ul> <li>25 July 2017 and by full Council at its meeting on 25 October 2017.</li> <li>The Government has now increased the referendum cap for 2018/19 from £4.95 / 2% to 3%</li> </ul>   |   | L                      | Σ |  |
| J                                   | <b>Capital Programme cannot be funded</b><br>Reduction or total loss of funding sources<br>means that the capital programme cannot be<br>delivered   | The main sources of funding are:<br>New Homes Bonus<br>Capital Grants<br>Prudential borrowing<br>Developer contributions (S106)<br>A reduction in this funding will mean that future<br>schemes cannot be delivered.   | <ul> <li>Council has been able to fund the capital programme without recourse to borrowing so far,</li> <li>Council has confirmed in the past that borrowing is acceptable if it meets the prudential criteria.</li> <li>Local authorities continue to be able to access borrowing at relatively low cost through the Public Works Loan Board but there is a risk that this may be subject to restrictions in future.</li> </ul> | 4 | 2                      | 8 |  |
| к                                   | Increased complexity of government<br>regulation<br>Complexity of financial and other regulations<br>along with increasing delays in providing<br>guidance reduce the ability of the Council to<br>identify risks at an early stage. | On a small number of occasions the financial<br>consequences of future events are likely to be<br>significant. Failure to provide adequate warning would<br>leave the council little time to prepare through the<br>medium term financial strategy.<br>In general these events bring consequences to other<br>agencies and external relationships. | <ul> <li>The Council has formal procedures for<br/>monitoring new legislation, consultations and<br/>policy / guidance documents.</li> <li>Our relationships with organisations such as the<br/>Council's external auditor provide access to<br/>additional knowledge regarding relevant future<br/>events.</li> </ul>   | 2 | 1                      | 2 |  |
| L                                   | <b>Business Rates &amp; Council Tax collection</b><br>Council fails to maintain collection targets for<br>business rates and council tax   | Failure to achieve collection targets will reduce the<br>level of key resources to ensure a balanced budget.<br>This will mean further cuts in other budgets or the<br>cost of financing outgoing cash flow to other agencies  | <ul> <li>The Council has a good track record of business<br/>rates and Council Tax collection.</li> <li>Steps are taken to maximise collection rates,<br/>such as active debt collection, continual review of</li> </ul>   | 3 | 2                      | 6 |  |

| Ref | Risk (title & full description)   | Risk (title & full description) Consequences  |   | Overall Risk<br>rating |   |   |
|-----|---|---|---|------------------------|---|---|
|     |   |   | diagonate sta   | I.                     | L | Σ |
|     |   | in relation to taxes not yet collected.<br>Business rates due are in excess of £60 million for<br>2017/18.<br>Council tax due is in excess of £80 million per annum.  | discounts, etc.   |                        |   |   |
| м   | <b>Business Rates pool</b><br>Changes to rateable value (RV) or instability of<br>business rates growth within the pool means<br>that members require support from the<br>Council | Membership of Business Rates Pool precludes access<br>to the central government safety net.<br>Changes in RV or instability in growth will result in a<br>reduction in income from business rates and a<br>potential consequence for the Council. | <ul> <li>Provisions exist so any loss of income would relate to the excess over the provision already made.</li> <li>The pool is monitored quarterly Kent wide and Maidstone is the Pool administrator. The projected benefit of pool increased from £5.1m to £7.5m in 2017/18.</li> <li>The Council has the ability to exit the pool on 1<sup>st</sup> April in any year by giving notice by the previous September.</li> <li>The Council has applied with other Kent authorities to take part in a 100% Business Rates Retention pilot in 2018/19, which would generate further additional benefits.</li> </ul> | 3                      | 2 | 6 |

## Impact & Likelihood Scales

### **RISK IMPACT**

| Level                 | Service risk   | Reputation Risk  | H&S   | Legal Risk   | Financial Risk   | En'ment Risk   |
|-----------------------|--|--|---|--|--|--|
| Catas-<br>trophic (5) | Ongoing failure to<br>provide an<br>adequate service                           | Perceived as failing<br>authority requiring<br>intervention                | Responsible for<br>death  | Litigation almost<br>certain and difficult<br>to defend.<br>Breaches of law      | Uncontrollable<br>financial loss or<br>overspend over<br>£500k | Permanent, major<br>environmental or<br>public health<br>damage                |
| Major (4)             | Failure to deliver<br>Council priorities<br>Poor service.<br>Disrupted 5 days+ | Significant adverse<br>national publicity                                  | Fails to prevent<br>death, causes<br>extensive perm<br>injuries or LT sick  | punishable by<br>imprisonment or<br>significant fines                            | Financial loss or<br>overspend greater<br>than £250k           | Long term major<br>public health or<br>environmental<br>incident (1yr+)        |
| Moderate<br>(3)       | Unsatisfactory<br>performance<br>Service disrupted/<br>stopped 3-5 days        | Adverse national<br>publicity or<br>significant adverse<br>local publicity | Fails to prevent<br>extensive,<br>permanent injuries<br>or LT sickness      | Litigation expected,<br>but defensible<br>Breaches of law<br>punishable by fines | Financial loss or<br>overspend greater<br>than £50k            | Medium term<br>major public health<br>or environmental<br>incident (up to 1yr) |
| Minor (2)             | Marginal reduction<br>in performance<br>Service disrupted/<br>stopped 1-2 days | Minor adverse<br>local publicity   | Medical treatment<br>required, potential<br>long term injury or<br>sickness | Complaint likely,<br>litigation possible<br>Breaches of regs<br>or standards     | Financial loss or<br>overspend greater<br>than £10k            | Short term public<br>health or<br>environmental<br>incident (weeks)            |
| Minimal (1)           | No significant<br>service impact<br>Service disruption<br>up to 1 day          | Unlikely to cause<br>adverse publicity                                     | First aid level<br>injuries   | Unlikely to cause<br>complaint<br>Breaches of local<br>procedures                | Financial loss or<br>overspend under<br>£10k                   | Environmental<br>incident with no<br>lasting detrimental<br>effect             |

# **RISK LIKELIHOOD**

| Туре                  | Probability | Detail description  |
|-----------------------|-------------|---|
| Almost<br>certain (5) | 90%+        | Without action is likely to occur; frequent<br>similar occurrences in local<br>government/Council history |
| Probable<br>(2)       | 60%-90%     | Strong possibility; similar occurrences<br>known often in local government/Council<br>history             |
| Possible (3)          | 40%-60%     | Might occur; similar occurrences<br>experienced in local government/Council<br>history                    |
| Unlikely (2)          | 10%-40%     | Not expected; rare but not unheard of<br>occurrence in local government/Council<br>history                |
| Rare (1)              | 0%-10%      | Very unlikely to occur; no recent similar<br>instances in local government/Council<br>history             |